



June 2017

Notice regarding termination of foreign exchange conversion service

Thank you for banking with the Commonwealth Bank of Australia (CBA), Tokyo Branch.

This is to inform you that the foreign exchange (FX) conversion services currently offered by CBA Tokyo Branch will no longer be provided due to internal restructuring and systems changes. We will not be accepting FX conversion requests on or after 1 September 2017.

Customers holding a Multi-Currency Deposit Account (MCDA) with the Branch should note that:

- Customers may continue to use the domestic money transfer and international money transfer services in the underlying currency of the deposit. However, FX conversions requests in connection with money transfers will not be processed on or after 1 September 2017.
- Customers are offered a one-time free-of-charge domestic money transfer or international money transfer at the time of closure of an MCDA account.
- Changes have been made to the General Terms and Conditions of the MCDA in respect of the above and such changes shall take effect on 1 September 2017.

Customers holding Home Loan Accounts with the Branch:

- Home loan customers will need to arrange for repayments in the currency of the loan. Customers who have been using CBA Tokyo Branch to convert foreign currency into JPY to make their repayment will be contacted by the Branch to discuss how to manage future repayment.

We sincerely apologise for any inconvenience this may cause you. Thank you for your patronage and support of our business.

Should you have any questions, please contact us at 0120 540 090 (toll free within Japan) or +81 3 5400 7280 (outside Japan), Monday through Friday, 9am to 5pm.

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